

City and Hackney Recovery Service

TURNING POINT
inspired by possibility



mind
in the City,
Hackney and
Waltham Forest

inspired by possibility



About us

- The City and Hackney Recovery Service is a partnership between Turning Point, Mind CHWF and London Friend.
- For people who want support with drug and alcohol use.
- Located on Mare Street as well as different co-locations across the borough – e.g police stations, court, hospital, GP surgeries, hostels and housing services, community centres etc.



What does treatment look like ?

- One-to-one psychosocial keywork
- Therapeutic Groups
- Comprehensive Health Assessment – CP, RA
- Opiate Substitute Prescribing
- Pabrinex injections, Nalmefene, Disulfiram
- BBV testing, Hep C Treatment, Hep B Vaccination
- Access to funding for Detox/Rehab
- Needle Exchange
- Hospital Liaison



What does community support look like ?

- Person Centred
- Trauma informed
- Recognising every recovery journey is different
- Abstinence is not everyone's goal
- Service User Involvement and Peer Mentoring
- Grading everyone by pathway and risk level
- Community Navigation – grants and links for activities
- Employment Support - IPS



Specialist Teams and Roles

- Dual Diagnosis
- LGBTQ+ recovery workers
- Diverse communities lead
- Female-specific workers
- Rough Sleepers Team
- Criminal Justice Team (ADDER)
- Alcohol Team
- Family, Friends and Carers team
- Substance Misuse Social Worker – Tier 4



Top Line Data – Progress made

- TP took over contract in Oct 2020.

As of this week:

1343 clients in structured treatment **(9% increase)**

Increased diversity of caseload

- 33% caseload female
- 31% BAME
- 16% Parental S.Misusers
- 6% LGBTQ+

- 1000 Naloxone kits issued since Oct 2020
- 773 BBV Tests completed
- 629 Successful Completions
- 30 people cured of Hep C



Working with Rough Sleepers

- The RS team, which is part of the Rough Sleeper Drug and Alcohol Grant, have reached **325 people experiencing homelessness and rough sleeping since the programme started (March 2021)**.
- Trained hostel staff in giving out and delivering naloxone.
- City and Hackney developing a service model for a peer based needle exchange, a model which we hope will be adopted pan London and further.



Multi-Disciplinary Work

- MDT's – core to everything that we do.
- Weekly or Fortnightly.
- Clinical, non-clinical staff, managers.

- Space to discuss challenging or problematic cases
- Manage risk and safeguarding
- Engage partners in collaborative work
- Re-engage appropriately and discharge safely



5 Separate MDT's

- Neighbourhood North MDT
- Neighbourhood South MDT
- Rough Sleepers MDT
- Criminal Justice MDT
- Perinatal MDT



Multi-agency work – Community and Medical

- Neighbourhood Meetings
- High Risk Panel
- VAWG Strategic Board
- Death in Treatment Panel
- Homeless Planning Group
- Church Walk – Naloxone and UDS Training
- London Met Research Group – Chemsex
- Perinatal Working Group
- QM Medical School teaching
- Pain Team – quarterly shared MDT.



BBV and ODN study

- Service has clinical and non-clinical BBV Leads
- Participated in NE London ODN study
- Target was 100 BBV tests in 6 weeks
- Completed target in 7 working days
- 1st service from Waltham Forest, Tower Hamlets, Newham and C&H to complete successfully



Peer Mentors and Volunteers

- Strength of current service is success of volunteers and PM's in the service
- 8 Peer Mentors
- 2 Volunteers
- Anti-stigma campaign
- Peer-led Groups
- Building a recovery community



Future plans

- New tranches of funding from April 2023
- Women-only provision – Dec 2022
- Alcohol-related brain-injury forum
- Aftercare Provision – new dedicated staff and building for this function
- New venues to run treatment from and more co-location – e.g Greenhouse Surgery
- Peer-based NX and Naloxone schemes
- Weekend Recovery Social Club on Sat & Sun



How to refer

Call us on: 0345 144 0050

Online referral form: [Services | City & Hackney Substance Misuse Service \(turning-point.co.uk\)](#)

Any general queries email us on:
CityandHackney@turning-point.co.uk

Piers.adamson@turning-point.co.uk



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Questions ?

